

Disclaimer

This privacy policy ("Privacy Policy") sets forth herein respect your online privacy and describes our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You. The Privacy Policy applies to Your use of:

- Our services available under “app.telefi.ai” (hereinafter referred to as the "Application") once You have downloaded a copy of the Application onto Your mobile telephone or handheld device (Device).

What Information Do We Collect?

We collect information from you when you register on our application to place an order or fill out a form. When ordering or registering on our Application, as appropriate, we accumulate the following "personal information" about you online when you voluntarily provide it to us through our Application:

- Salutation
- First Name, Last Name
- Age & Gender
- Email Address
- Billing and Collection Address
- Phone Number

Tracking Technologies And Cookies

We use Cookies and similar tracking technologies to track the activity on Our Service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Service.

You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, you may not be able to use some parts of our Service.

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close your web browser. We use both session and persistent Cookies for the purposes set out below:

- **Necessary / Essential Cookies**

Type: Session Cookies

Administered by: Us

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.

- **Cookies Policy / Notice Acceptance Cookies**

Type: Persistent Cookies

Administered by: Us

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

- **Functionality Cookies**

Type: Persistent Cookies

Administered by: Us

Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

For more information about the cookies we use and your choices regarding cookies, please visit our Cookies Policy.

Cookies are small files that an Application or its service provider transfers to your Device's hard drive through your Web browser (if you allow) that enables the Applications or service provider's systems to recognize your browser and capture and remember certain information.

We use cookies to help us remember \, understand and save your preferences for future visits and compile aggregate data about Application traffic and Application interaction so that we can offer better Application experiences and tools in the future.

How Do We Protect Your Information?

We endeavor to implement a variety of security measures to maintain the safety of your personal information when you register onto our application or enter, submit, or access your personal information.

We advise to the use of a secure server. All supplied payment-related information is transmitted to our banking partners which is then encrypted into our Payment gateway provider's database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

Your Health Information Rights

Get It.

You can ask to see or get a copy of your medical record and other health information. If you want a copy, you may have to put your request in writing and pay for the cost of copying and mailing. The available records with us will be provided fully or partially at our sole discretion after verification of the request and/or necessity related thereof and subject to receipt all the details and payments towards the same.

Use And Disclose Of Your Report/Information/Data

We may disclose your report to the doctor/s and other authorized health care professionals who need to access your laboratory report to treat you.

- We may use your report with our billing department and may disclose it to insurance companies, hospitals, physicians or to third parties for payment purpose. Our employees

are bound by Code of Conduct and Confidentiality Policies which obligate them to protect the confidentiality of personal information.

Retention Of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. The Company will retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service.

General Provisions

By accessing the Application, you have agreed to the terms set out in this Policy. This Policy should be at all times read along with the Terms of Use Application.

Transfer Of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to and maintained on computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

Changes To This Privacy Policy

We may update our Privacy Policy from time to time with prospective or retrospective effect. You are advised to review this Privacy Policy periodically for any changes.

Your Consent

By using our Application, you consent to our Application and the Privacy Policy

Governing Law And Jurisdiction

The Privacy Policy shall be governed by laws of India. Mumbai (Maharashtra, India) Court has an exclusive jurisdiction in this regard.